

Oxfordshire GP Federation: Report to Oxfordshire HOSC. June 2019

Federation Name: South East Oxfordshire (SEOx) Federation

Report by: Sara Doughty

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1. Brief description of your Federation (i.e. geography/population served/practices involved/services/delivery points)

SEOx is a limited company with 10 member practices in the South East Oxfordshire locality covering a patient population of 95157

SEOx member surgeries along with their registered list size as of May 19 are:-

- Mill Stream Surgery – 5281
- Morland House Surgery – 11044
- Nettlebed Surgery – 3987
- The Rycote – 12249
- The Hart – 10534
- Chalgrove and Watlington Surgeries - 7286
- Sonning Common Health Centre – 9044
- The Bell Surgery - 8783
- Wallingford Medical Practice – 17029
- Goring and Woodcote Medical Practice – 9920

Each practice holds its GMS contract independently of the Federation but joins together to provide area wide services such as the GP Access Fund Extended Hours contract. In addition, it works together to exchange good practice and comes together to align practice and innovative ideas for the benefit of the patient. The Federation is continually evolving to strengthen joint working for its members, avoiding duplication and improving the patient experience.

The Federation aims to support the Primary Care Networks within the area of which there are three, this will be evident when best outcomes can be achieved through joint working across the area rather than at Network level

2. What are your Federation governance arrangements for public transparency and accountability?

SEOx Board meet monthly and chaired by the CEO who is independent of the member practices. Each practice is represented by its lead director.

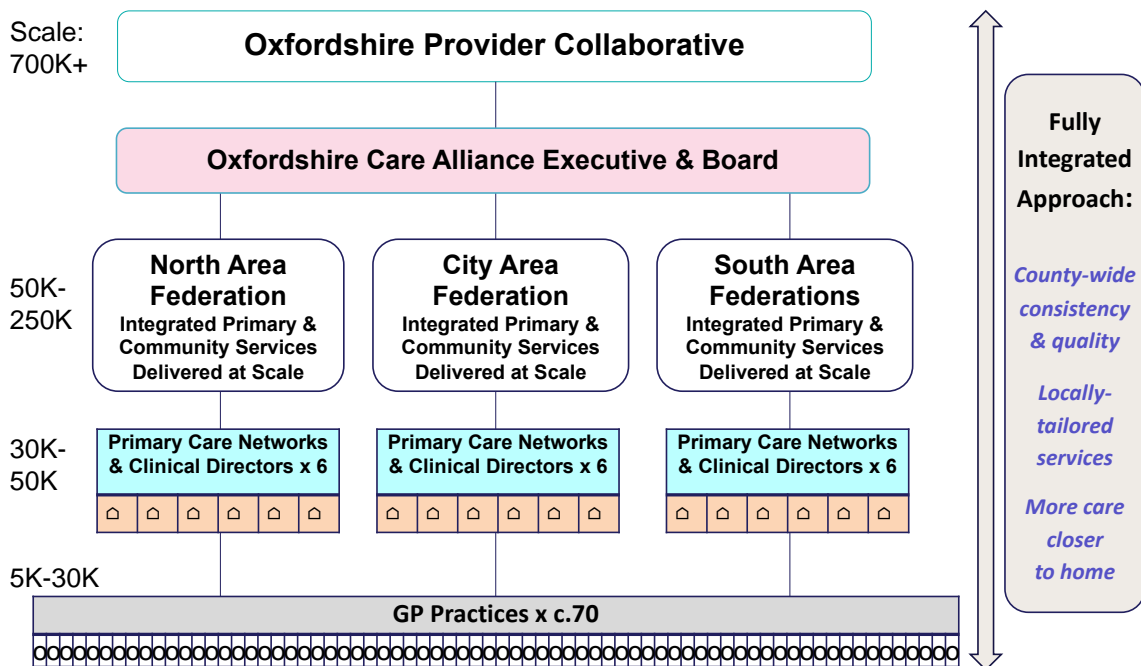
3. How do you link with other organisations across the health and care system?

We have been actively involved in the development of the Oxfordshire Care Alliance (OCA) which has allowed a close working relationship with all members. The membership of the OCA currently includes three other Federations, PML, OxFed and

Abingdon, and Oxford Health Foundation Trust. The key priority for the OCA is to enable robust, efficient and effective integration between primary and community care structure through practical and deliverable collaboration.

The below diagram shows the provisional Oxfordshire Integrated Care System. SEOx are within the South Area Federation.

Oxfordshire Integrated Care System: Map of Primary Care Provision



SEOx are also members of the Integrated Service Delivery Board along with the CCG, OUHFT, OHFT and Oxfordshire County Council. The key deliverable of this Board is to ensure high quality, patient centred urgent care services are provided to the population of Oxfordshire

4. What are your Federation funding arrangements?

SEOx is a not for profit organisation and has minimal associated costs. It is funded by the member practices and any income derived from the held contracts.

5. How is the quality and effectiveness of your Federation-delivered services understood?

The quality and effectiveness of delivered service is received through PPG, patient and staff feedback and acted on as required.

Patients are made aware of services that SEOx deliver through the member practices. This is carried out in a number of ways such as PPGs, website, and practice leaflets

6. How successful are you at meeting those performance and quality standards for residents across Oxfordshire?

All contractual key performance indicators have been exceeded and this is confirmed by positive patient feedback received.

To ensure that KPIs are maintained they are constantly reviewed and regularly fed back to the CCG.

7. What are the challenges and opportunities for Federations in Oxfordshire, now and in the future?

SEOx is a relatively small GP Federation in comparison with others in the area which has given us the opportunity to have close and tight working relationships with our members as well as being the overarching umbrella to keep the locality in regular communication.

We have yet to truly understand the impact Primary Care Networks will have on the healthcare environment at this stage and as a Federation we will need to support all involved through this period. It is likely this will see a change in the way Federations work however there is a clear place for Federations going forward to provide the support and expertise to deliver services at scale across multiple PCN areas

The main challenge for SEOx is the contract cycle within the system. Short lifespans and lack of clarity of future provisions/extensions of contract means we often continue contracts at risk whilst awaiting decisions. This is only possible due to the positive attitude of our members and their key deliverable of providing high quality patient care.